

**SIXTH JUDICIAL DISTRICT DEPARTMENT OF CORRECTIONAL SERVICES  
CLIENT SURVEY FORM - FIELD**

Supervising Officer's Name \_\_\_\_\_ Probation \_\_\_\_\_ Parole \_\_\_\_\_ Today's Date: \_\_\_\_\_

Your Age: (Circle One) Under 18 18-20 21-30 31-40 41-50 51-60 61 or older

Your Ethnic Group: (Circle One) Hispanic Non-Hispanic

Your Race: (Circle One) White Black American Indian or Alaska Native Asian or Pacific Islander

Your Gender: (Circle One) Male Female

How long have you been under supervision? Less than 1 year 1-3 years More than 3 years

+

Please read each of the following statements and circle the number you feel best describes the statement in relationship to your supervision		Strongly Agree	Agree	Agree Sometimes	Dis-Agree	Strongly Disagree	Does Not Apply
1.	When <u>calling</u> into the office, I find the receptionist(s) to be courteous and helpful.	1	2	3	4	5	N/A
2.	When <u>visiting</u> the office, I find contact with the receptionist(s) to be courteous and helpful.	1	2	3	4	5	N/A
3.	The time I wait to see my supervising officer is usually:	0-5 minutes	6-10 minutes	11-15 minutes	15-20 minutes	21+ minutes	
4.	My supervising officer spent enough time with me to address my needs.	1	2	3	4	5	N/A
5.	My supervising officer helped me reach my case plan goals.	1	2	3	4	5	N/A
6.	My supervising officer is reasonably available when needed.	1	2	3	4	5	N/A
7.	My supervising officer treated me respectfully and professionally.	1	2	3	4	5	N/A
8.	My supervising officer listened to me.	1	2	3	4	5	N/A
9.	Classes/groups I have attended helped me reach my case plan goals. Name of classes/groups: _____	1	2	3	4	5	N/A
10.	My efforts for doing well under supervision are/were recognized.	1	2	3	4	5	N/A
11.	I am treated respectfully and professionally by supervisory staff.	1	2	3	4	5	N/A
12.	Supervisory staff responded to my appeals and/or grievances in a timely and professional manner.	1	2	3	4	5	N/A
13.	Offender Employment Specialist helped me to reach my employment goals.	1	2	3	4	5	N/A

For Public Information Only

